SYDNEY
SPINE INSTITUTE

Sydney Spine Institute
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CANCELLATION POLICY

Cancellation Policy

We understand that circumstances can change. Providing adequate notice allows us to offer the appointment to another patient.

At a glance

You may cancel or reschedule your appointment without incurring a fee, provided you give us at least 24 hours' notice.

Cancellations and non-attendance

Cancellations with less than 24 hours' notice, and appointments that are not attended, incur a fee equivalent to 100% of the scheduled consultation fee.

WorkCover appointments

WorkCover does not reimburse missed appointments. If less than 24 hours' notice is provided, or the appointment is not attended, the full consultation fee is payable by the patient.

How to cancel or reschedule

Please contact Sydney Spine Institute Monday to Friday, between 9:00 am and 5:00 pm:

- Call reception on (02) 9715 5007
- Email info@sydneyspineinstitute.com.au

Please note: cancellation requests sent outside reception hours will be recorded when reception next opens.